

Domestic Violence & Sexual Assault Prevention 2011-2012 Work Plan Update
Housing, Human Services, Health & Culture Committee



Wednesday, September 28, 2011 | Seattle Human Services Department | Dannette R. Smith, Director
Mayor Michael McGinn
Deputy Mayor Darryl Smith

INTRODUCTION

The Seattle Human Services Department works to keep all adults and children safe from domestic violence and sexual assault. We help victims and survivors create safe and violence-free lives, and heal from the trauma of abuse or sexual assault.

The Seattle Human Services Department invests \$3,700,000 annually in criminal justice and victim services programs which helps victims and survivors find safety, holds offenders accountable, builds community support to end abuse and violence, and ensures that all citizens have access to critical services. This involves collaborating with numerous private and public agencies to provide many services and programs, convening elected leaders and community partners to work together, and seeking public and private funding to enhance programs and services for Seattle residents.

Much of the work takes place in the Domestic Violence Prevention Council, implements and coordinates citywide efforts to reduce and prevent domestic violence. Human Services Department staff oversees the workings of the council and coordinate the efforts of its member agencies.

GOALS and OBJECTIVES

- I. Provide consistent, quality services to all victims of domestic violence, sexual assault, and commercial sexual exploitation of youth
 1. Improve victim safety through support services
 2. Improve access to shelter services for DV survivors by utilizing a web-based real-time shelter bed inventory program
 3. Improve access to DV and SA services by limited English proficient (LEP) DV survivors
 4. Develop and implement a residential housing program for prostituted youth with comprehensive wraparound services
 5. Improve safety for victims of commercial sexual exploitation
- II. Provide consistent, quality services and accountability for batterers and men who purchase sex (johns)
 1. Improve victim safety through offenders' accountability programs
 2. Strengthen coordination and develop best practices for Batterers' Intervention Programs
 3. Provide johns with resources and information to deter them from reoffending
- III. Enhance collaboration and coordination across systems, institutionalizing systems improvements.
 1. Provide leadership to improve Seattle system response to domestic violence
 2. Improve shelter and housing options for DV survivors
 3. Improve civil legal system response to DV
 4. Improve criminal legal system response to DV
 5. Expand and strengthen the regional response effort for commercially sexually exploited youth
 6. Implement on-going CSEC trainings for community members and service providers
 7. Improve regional system response and coordination for intimate partner elder abuse
 8. Strengthen Response to Domestic and Sexual Violence through System Change
 9. Participate in the King County Domestic Violence Initiative to develop and implement practical responses to DV in our region
 10. Explore and contribute to regional and state-wide legislative efforts to improve system response to DV
 11. Identify and address gaps in the City of Seattle's personnel policies regarding DV in the Workplace
 12. Identify opportunities for integration of domestic violence and sexual assault issues into City-supported initiatives
- IV. Enhance prevention and awareness-raising efforts about domestic violence, sexual assault and commercial sexual exploitation of youth
 1. Invest in primary prevention of domestic violence among young people
 - a. Implement & monitor Building Healthy Teen Relationships Initiative.
 - b. Implement & monitor Powerful Choices DV Youth Skills Building Project
 2. Provide data about domestic violence in Seattle
 3. Increase public awareness of domestic violence, sexual assault, and commercial sexual exploitation of youth

GOALS	OBJECTIVES	ACTIVITIES/STRATEGIES (List Key Partners as applicable)	EXPECTED OUTCOMES	TIME FRAME	6-MONTH OUTCOMES	STAFF	HSD Strategic Plan Goals										
							Improved Access	Systems Improvement	Best or Promising Practice	Immigrant/Refugee	Create proactive, seamless service system	Strengthen & expand partnerships: a) Internal HSD	b) Internal City Depts.	c) External	Outreach/Community Engagement	Engage & partner with the community	Use data-driven design & evaluation
I. Provide consistent, quality services to all victims of domestic violence, sexual assault, and commercial sexual exploitation of youth	1. Improve victim safety through support services	1. <u>DV Victim Advocacy and DV Shelter/Housing (11 agencies, 23 contracts – including 4 OVW/GEAP contracts)</u> a. Increased safety b. Increased knowledge of resources c. Move from homelessness into permanent housing. 2. <u>Sexual Assault Victim Services (3 agencies, 3 contracts)</u> a. Increased knowledge of available resources b. Able to make decisions and make plans for the future Activities include: a. Develop and monitor contracts b. Conduct agency site visits c. Development of outcome measurement and tracking tool for contractors d. Seek federal funding (OVW) to support innovative victim services projects (e.g. Access to Advocacy for Limited English Proficient Survivors and Co-located DV Advocate)	<u>DV Victim Advocacy and DV Shelter/Housing</u> a. 1,492clients will have Increased safety b. 1,437 clients will have increased knowledge of resources c. 15 move from homelessness into permanent housing <u>Sexual Assault Victim Services</u> a. 970 phone-based clients will have increased knowledge of available resources b. 590 in-person clients will be able to make decisions and make plans for the future	On-going	<u>DV Victim Advocacy and Shelter/Housing</u> a. 582 clients have increased safety b. 580 clients have increased resources c. 9 move from homelessness into permanent housing ¹ <u>Sexual Assault Victim Services</u> a. 540 phone-based clients have increased resources b. 328 in-person clients can make decisions and plan for the future	Tan Mei Teo Sharon Chew (OVW contracts)	X	X	X	X	X						X
II.	2. Improve access to shelter services for DV survivors by utilizing a web-based real-time shelter bed inventory program	1. Manage Day One Program: currently includes 22 DV programs in 7 Washington counties 2. Expand program in more counties 3. Conduct annual program evaluation	5 new agencies join the program in 2011	On-going	5 new agencies joined Day One in 2011	Lan Pham	X	X	X		X		X		X		X

¹ Includes outcomes for New Beginnings/OVW contract (DA11-5498), 4/1/11 start date.

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III.	3. Improve access to DV and SA services by limited English proficient (LEP) DV survivors.	1. Manage single-line, toll-free hotline, Peace in the Home Helpline, to provide access to DV services in 14 languages (7 MOAs) 2. Coordinate outreach in 14 communities. 3. Coordinate with the Access to Advocacy Project (GEAP). 4. Quarterly meetings with community partners. 5. Monitor and evaluate program. 6. Manage Multilingual Access Project (MAP) website. a. Expand program, add 3 to 4 languages to website. b. Coordinate outreach. c. Monitor and evaluate program. 7. Coordinate interpreter services training program for community agencies and others. 8. Manage and track usage of interpretation services by LEP clients through DV agencies 9. Facilitate meetings between mainstream sexual assault service providers and culturally specific DV/SA victim services providers	475 Limited-English Proficient (LEP) victims of DV will call the Peace in the Home Helpline; (295 unduplicated individuals). 190 LEP victims of DV will call the After-hours cell phones. 1500 unique visitors will visit the MAP website. Outreach to those without internet access	On-going Data collected at end of contract year DVSAP funds for interpreter services exhausted by August 1, 2011	245 Limited-English Proficient (LEP) victims of DV called the Peace in the Home Helpline; (192 unduplicated individuals) 158 LEP victims of DV called the After-hours cell phones. 637 unique visitors visited the MAP website	Sharon Chew	X	X	X	X	X		X	X	X	X	
	4. Develop and implement a program for commercially sexually exploited youth with comprehensive wraparound services	1. Residential Recovery Program: a. Manage YouthCare’s residential recovery housing program (RRP) contract b. Manage consultant contracts for the evaluation of the RRP (The Bridge) and monitor evaluation process 2. Prostituted Youth Victim Advocacy: a. Manage ARRA Byrne grant contract with YouthCare 3. Provide staffing and support to the Quarterly Advisory Committee and Core Advisory Committee (every other month) meetings	To be added: program goals, description of clients, and how success is defined. 90% of youth served report: - Increased strategies for safety and harm reduction - Increased knowledge of available resources 80% of youth served report: - Increased ability to cope with the effects of violence/abuse	RRP ends April 30, 2013 Advocacy Project ends July 2012. New contract begins August 2012 ends July 2013	57% of youth served reported increased strategies for safety and harm reduction 64% of youth served reported increased knowledge of resources 36% of youth served reported Increased ability to cope with effects of violence/abuse	Lan Pham											

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	5. Improve safety for victims of commercial sexual exploitation	1. Sex Industry Workers Classes provided by contract consultant. The project is a collaboration with the Seattle Municipal Court.	Class attendees are provided with information, and are connected with community resources. Expected outcomes are that they have increased knowledge and awareness of the issue and existing resources.	On-going	45 attended Sex Industry Workers Classes	Lan Pham	X	X	X		X			X	X	X	X
V. Provide consistent, quality services and accountability for batterers and men who buy sex	1. Improve victim safety through offenders' accountability programs	1. <u>Batterers' Intervention (3 agencies, 3 contracts)</u> a. Interact in a non-abusive way b. Complete the intervention program requirements as required by WAC 388-60	Indigent offenders have: - access to batterers' intervention programs by reducing financial barriers to entry - remain engaged in the program in an effort to reduce recidivism. <u>Batterers' Intervention</u> a. 53 clients will interact in a non-abusive way b. 37 clients will complete intervention program	On-going	<u>Batterers' Intervention</u> a. 35 clients interacted in a non-abusive way b. 17 clients completed intervention program	Tan Mei Teo	X	X			X				X		X
	2. Strengthen coordination and develop best practices for Batterers' Intervention Programs	1. Convene/facilitate the BIP Gold Standard Work Group a. Develop monthly agenda b. Work with steering committee to set agendas 2. Report back to DVPC on accomplishments of work group 3. Identify opportunities to engage DSHS for state-wide implementation of Gold Standard best practices 4. Shop Talk Training (via contract with KCCADV) – strengthen relationships between intervention providers and victim service providers	Best practice products based on Washington Administrative Code standards	2011	Best practice document drafted, meetings to continue through 2011 43 attended Shop Talk Training on Batterers' Intervention held on 3/31/11.	Kelly Guy Tan Mei Teo (KCCADV contract)	X	X	X		X			X	X	X	

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	3. Provide Johns with resources and information so they may deter from reoffending	Contract with a community consultant to facilitate the monthly John School at the Seattle Municipal Court.	Class attendees show increased knowledge of information shared after attending the full-day class session.	On-going	26 attended John School	Lan Pham	X	X	X	X	X			X	X	X	
V. Enhance collaboration and coordination across systems, institutionalizing systems improvements	1. Provide leadership to improve Seattle system response to domestic violence	1. Convene quarterly Domestic Violence Prevention Council (DVPC) <ul style="list-style-type: none"> a. Strategically develop quarterly agenda b. Pre-meetings with co-chairs 2. Oversee implementation of the DV Criminal Justice (CJ) Strategic Plan <ul style="list-style-type: none"> a. Monthly meetings of CJ Committee b. Elements of the CJ Strategic Plan are interwoven in this work plan 	TBD 2010-2012 Plan – 22 action items	Quarterly	<u>DVPC</u> 2 DVPC meetings held (1/26/11 and 4/27/11) <u>CJ Strategic Plan</u> 19 action items are in process	Dannette Smith/ Marie Kurose Kelly Guy		X	X			X	X	X	X	X	
	2. Improve shelter and housing options for DV survivors	1. Coordinate with HSD divisions on development of the Homeless Housing strategy 2. Respond to Council SLI regarding barriers to housing for DV survivors 3. Develop an RFQ to provide training on DV for general housing providers 4. Shop Talk Training (via contract with KCCADV) – training for domestic violence advocates on housing issues	Desired outcome: Increased number of beds/units for DV survivors	2011	Ongoing collaboration to include DV in 2012 Emergency Shelter and Housing RFI. SLI draft response completed. RFQ closed on 9/6/11.	Tan Mei Teo	X	X	X	X	X	X	X		X		X
	3. Improve civil legal system response to DV	1. <u>DV Legal Services (2 agencies, 2 contracts)</u> a. Adult survivors obtain legal assistance 2. <u>Family Law Work Group (via contract with KCCADV)</u> a. Quarterly meetings with parenting evaluators b. Convene and facilitate monthly meetings of work group	<u>DV Legal Services</u> a. 1,191 clients will obtain legal assistance <u>Family Law Work Group</u> 75% of Parenting evaluators who attend quarterly meetings report a change in their practices as a result of the meetings	On-going	<u>DV Legal Services</u> a. 647 clients obtained legal assistance <u>Family Law Work Group</u> Data collected at end of contract year	Tan Mei Teo	X	X	X	X							

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	4. Improve criminal legal system response to DV	1. Co-located Felony Prosecutor (GEAP) <ul style="list-style-type: none"> a. MOA with King County Prosecuting Attorney b. Replication of co-located felony prosecutor model with Auburn, Federal Way and Renton 2. Protection Order Tracking System (GEAP) <ul style="list-style-type: none"> a. MOA with Seattle Police Department b. Develop a data exchange in the Seattle Justice Information Sharing System (SeaJIS) so that patrol officers have access to protective order information 3. Seek federal funding (OVW) to support innovative projects aimed at improving criminal legal system response to DV 4. Conduct Livality Reviews with victims to identify and address gaps in criminal justice system		Sept. 2009 - Aug. 2011 No-cost extension: new end date is Dec. 31, 2011		Sharon Chew	X	X	X		X		X	X			
	5. Develop a regional coordinate response plan for commercially sexually exploited youth	1. Provide staffing and support to monthly Regional Steering Committee to develop and implement a 3-5 year strategic plan to provide coordinated response for commercially sexually exploited youth in Seattle-King County and its neighbors (Snohomish, Pierce, South King County)	Phase I: Completion of 3-5 year strategic plan Phase II: Implementation of strategic plan	May 2012 June 2013		Lan Pham	X	X	X		X	X	X	X	X	X	X
	6. Implement on-going Commercially Sexually Exploited Youth (CSEY) 101 trainings for community members and service providers	1. Implement on-going CSEY trainings for community members and service providers <ul style="list-style-type: none"> a. Coordinate regular (3 times/year) CSEY 101 trainings for first responders and social/health service providers b. Work with trainer(s) to continuously modify/improve curriculum and plan CSEY 102 trainings 		On-going	2 CSEY trainings for community members have been held.	Lan Pham	X	X			X				X	X	

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	7. Improve regional system response and coordination for intimate partner elder abuse	1. Together with King County, take a leadership role in the regional efforts to improve the consistent quality response to victims of intimate partner elder abuse <ul style="list-style-type: none">Monthly Elder Abuse Council meetings 2. Work with ADS to identify opportunities for cross-divisional collaboration, particularly with the Area Plan on Aging3. Develop and implement a web-based tool to connect first responders and social service providers4. Support the efforts of the King County Prosecutor’s office on implementation of the OVW Elder Abuse grant to train criminal justice and victim service providers on the topic of elder abuse and to create a coordinated community response plan	TBD	On-going		Kelly Guy ADS – pending OVW approval, new case manager project focused on elder abuse	X	X			X	X	X	X	X	X		
	8. Strengthen Response to Domestic and Sexual Violence through System Change	1. Contract with KCCADV for system change and training – Family Law Work Group and Shop Talks (incorporated above)2. Request for Investment (RFI) for 2012 Systems Change & Training contract <ul style="list-style-type: none">Develop RFIManage solicitation and application reviewDevelop agency contracts		On-going Systems Change RFI canceled		Tan Mei Teo		X	X		X				X			
	9. Participate in the King County Domestic Violence Initiative to develop and implement practical responses to DV in our region	1. Work with and support King County on the implementation of the county-wide DV Initiative2. Contribute ideas for DV Initiative focus areas and serve on sub-committees tasked with developing strategies/plans for focus areas		On-going		Dannette Smith/ Marie Kurose		X	X					X	X	X		

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	10. Explore and contribute to regional and state-wide legislative efforts to improve system response to DV	1. Monitor state legislation and provide policy analysis 2. Participate on the Attorney General’s Task Force on Domestic Violence		On-going		TBA	X	X			X	X	X	X	X			
	11. Identify and address gaps in the City of Seattle’s personnel policies regarding DV in the Workplace	1. Conduct 3.5 hour trainings to key city staff as required by the personnel policy 2. Identify commonalities and gaps across City departments regarding the practices and procedures for implementation of the existing DV in the Workplace personnel policies 3. Develop and implement recommendations to address gaps identified in existing DV in the Workplace policies and training 4. Monitor implementation of recommendations to determine if they are being followed		On-going		Dannette Smith	X	X	X			X	X					
	12. Identify opportunities for integration of domestic violence and sexual assault issues into City-supported initiatives	1. Proactively identify opportunities for the integration of domestic violence/sexual assault issues into City-supported initiatives/programs: a. Homeless Housing strategy (see item 2, page 5) b. Area Plan on Aging (see item 7, page 7) c. Youth and Families Initiative d. Family and Education Levy e. Immigrant and refugee efforts f. Others to be determined		On-going		Kelly Guy and program staff	X	X	X	X	X	X	X	X	X	X	X	

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IV. Enhance prevention and awareness-raising efforts about DV	1. Invest in primary prevention of domestic violence among young people a. Implement & monitor Building Healthy Teen Relationships Initiative.	1. Monitor progress and success of evidence-based adapted Fourth R curriculum and program 2. Evaluate program outcomes, using tools developed and shared by Fourth R/Youth Relationships Project 3. Respond to evaluation with program improvements as needed 4. Encourage expansion of youth driven dating and sexual violence prevention media efforts 5. Work with other agencies, like Seattle Parks Department and Seattle Public School District, to identify opportunities expanding prevention efforts	a. 75 participants will report increased understanding of dating, domestic and interpersonal violence b. 13 teen advocates demonstrate attitudes and values that support ending dating, domestic and interpersonal violence	On-going	a. 27 participants reported increased understanding of dating, domestic and interpersonal violence b. 12 teen advocates demonstrated attitudes and values that support ending dating, domestic and interpersonal violence	Sharon Chew	X	X	X	X			X	X	X	X	
	b. Implement & monitor Powerful Choices DV Youth Skills Building Project	1. Work in 3 Seattle Public Schools targeting truant middle school youths on dating and sexual violence prevention, including prevention of commercial sexual exploitation 2. Monitor progress and success of the combination of curriculums: Fourth R Safe Dates, Northwest Network for LGBTQQ youth, and curriculum,	68 youths will: a. identify the differences between healthy and unhealthy relationships b. have increased safety strategies to prevent being sexually exploited c. have increased self-esteem, self efficacy, pro-social behavior b. have increased knowledge of community resources available	On-going	NA (project started in Mar 2011)	Tan Mei Teo	X		X		X				X	X	
	2. Data on DV in Seattle	1. Gather data for the DV biennial report 2. Publish the biennial report		Every two years		Tan Mei Teo/Susan Kinne											X
	3. Increase public awareness of DV	1. Work with King County and City Attorneys' Office to develop and implement DV Awareness Month program activities		May-Oct 2011	DV Awareness Month reception 10/11/11	Tan Mei Teo							X	X	X	X	

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	4. Increase public awareness of commercial sexual exploitation of youth	1. Broadcast CSEC news, announcements and updates community-wide a. Regularly update CSEC listerv to over 300 (and growing) members 2. Provide up to date information and manage the CSEC web content		On-going		Lan Pham		X							X	X	X	